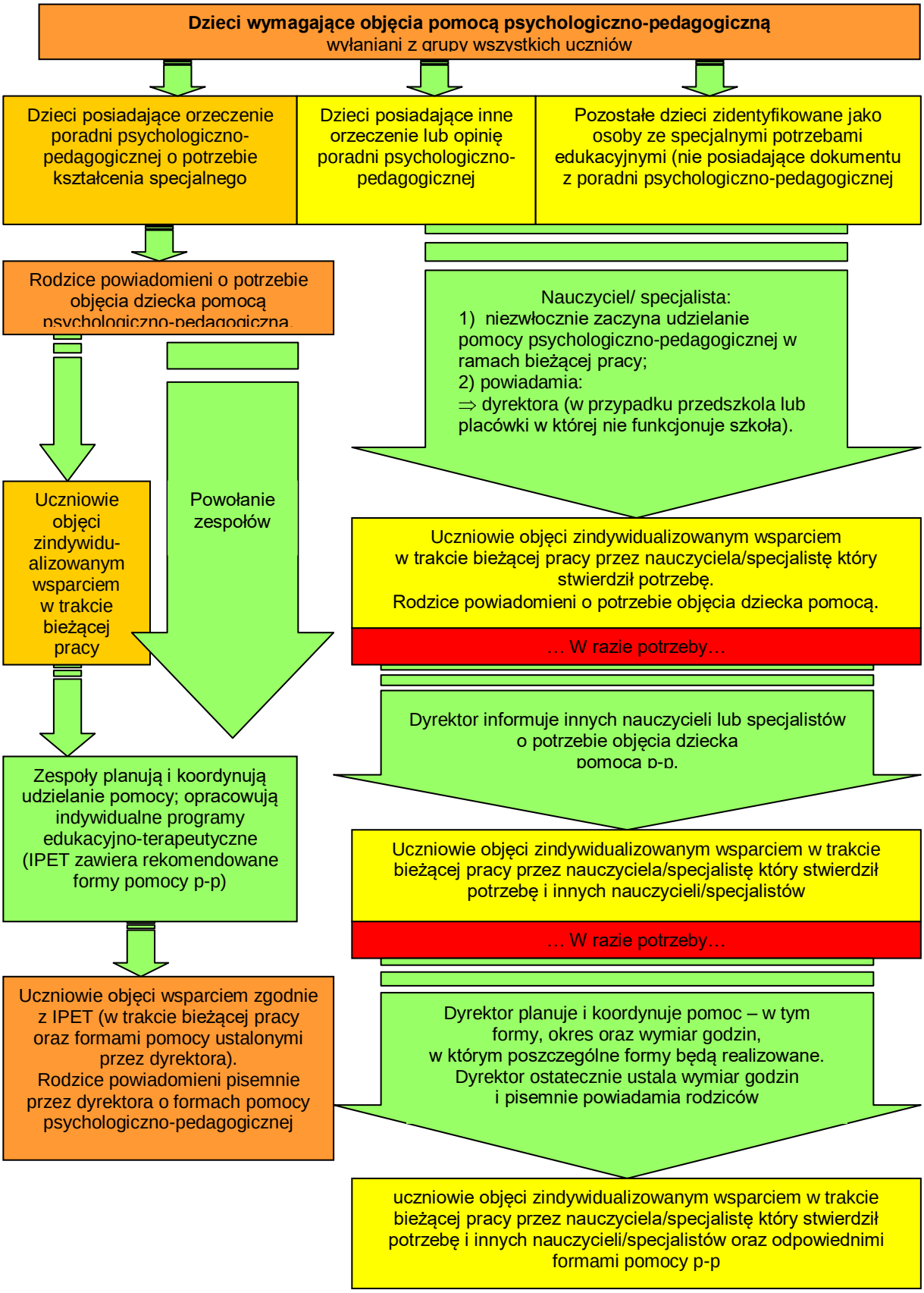PROCEDURA UDZIELANIA POMOCY PSYCHOLOGCZNO-PEDAGOGICZNEJ